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**UNITED STATES PATENT AND TRADEMARK OFFICE**

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UNDER SECRETARY OF COMMERCE FOR INTELLECTUAL PROPERTY AND  
DIRECTOR OF THE UNITED STATES PATENT AND TRADEMARK OFFICE

October 13, 2004

OBLON, SPIVAK, MCCLELLAND, MAIER & NEUSTADT, P.C.  
1940 DUKE STREET  
ALEXANDRIA, VA 22314  
US

Dear Sir/Madam,

Your refund request for 10759240 in the amount of \$290.00 has been denied .

I am very sorry but for some reason your credit card was not charged. The technician probably thought the money was not owed and later the group decided it was needed.

Sincerely,

ELEANOR KURTZ  
Technical Center Others  
703 308-3642